

BACKGROUND OF THE INVENTION

5 The present invention relates to a voice browser
apparatus for processing documents written in a
predetermined markup language by voice interaction, a
method therefor, and a program therefor.

10 Conventionally, access has been made to Web
contents by means of a browser using the graphical user
interface (GUI). Recently, voice browsers for making
access to Web contents by means of voice interaction
have come into use for the purpose of making access via
15 telephones, and so on.

In the voice browser, Web contents are voice-outputted. For voice output, there are cases where contents written in text are converted into voices through voice synthesis and are outputted, and cases where contents prepared as voice data through recording are played back and outputted. This voice output is equivalent to display of pages in the browser in the graphical user interface.

25 In the browser in the graphical user interface,
movement to next contents and input in a form are
performed through mouse operation and keyboard
entrance, but in the voice browser, they are done

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The input candidate shall constitute an anchor in the same range (text in the range surrounded by the <A> tag). When a word existing in the input candidate is inputted, the target to which it is linked is defined as a new object of browsing to perform similar processing.

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For example, the case where the HTML document shown in FIG. 4 is targeted will be discussed. Assume that the URL of this HTML document is
10 "http://guide/index.html". First, the voice browser outputs "Please select a genre of shops from the following. French. Italian." with a voice, and waits for user's input. When the user inputs "Italian" with a voice, for example, the voice browser performs
15 similar processing from the position of the HTML document of "http://guide/index.html # italian". In other words, it outputs "Please select a shops. vv. □□.", and waits for user's input. When the user inputs "vv", for example, it obtains the HTML document of
20 "http://guide/shop3.html" to carry out similar processing.

However, for the above described device of conventional example, contents must be described in accordance with a specific rule, thus raising a
25 disadvantage that flexibility is reduced when contents are created also for the graphical user interface.

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means for voice-recognizing the voice input from the user, and controlling means for checking the result of recognition by the above described voice recognizing means against the input candidates fetched by the above described document analyzing means to control obtainment of a new document by the above described document obtaining means or next analysis by the above described document analyzing means, based on designation information corresponding to the input candidate matching the recognition result.

According to another aspect, the present invention which achieves these objectives relates to a document processing method comprising a document obtaining step of obtaining a document written in predetermined markup language from a designated source from which the document is to be obtained, a rule selecting step of selecting a rule defining voice input/output contents from a plurality of predetermined rules, a document analyzing step of analyzing a designated range of the document obtained in the above described document obtaining step, based on the rule selected in the above described rule selecting step, to fetch voice output contents, voice input candidates, and designation information for designating a next object of processing corresponding to each voice input candidate, a voice outputting step of voice-outputting the voice output contents fetched in the above described document

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According to still another aspect, the present invention which achieves these objectives relates to a computer-executable program for controlling a computer to perform document processing, said program comprising codes for causing the computer to perform a document obtaining step of obtaining a document written in predetermined markup language from a designated source from which the document is to be obtained, a rule selecting step of selecting a rule defining voice input/output contents from a plurality of predetermined rules, a document analyzing step of analyzing a designated range of the document obtained in the above described document obtaining step, based on the rule selected in the above described rule selecting step, to fetch voice output contents, voice input candidates, and designation information for designating a next

object of processing corresponding to each voice input candidate, a voice outputting step of voice-outputting the voice output contents fetched in the above described document analyzing step, a voice recognizing step of voice-recognizing the voice input from the user, and a controlling step of checking the result of recognition by the above described voice recognizing step against the input candidates fetched in the above described document analyzing step to control obtainment of a new document by the above described document obtaining step or next analysis by the above described document analyzing step, based on designation information corresponding to the input candidate matching the recognition result.

Other objectives and advantages besides those discussed above shall be apparent to those skilled in the art from the description of a preferred embodiment of the invention which follows. In the description, reference is made to accompanying drawings, which form a part thereof, and which illustrates an example of the invention. Such example, however, is not exhaustive of the various embodiments of the invention, and therefore reference is made to the claims which follow the description for determining the scope of the invention.

BRIEF DESCRIPTION OF THE DRAWINGS

FIG. 1 is a block diagram showing a basic

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configuration of a voice browser apparatus according to Embodiment 1;

FIG. 2 shows a hardware configuration of the voice browser apparatus according to Embodiment 1;

5 FIG. 3 is a flowchart showing an outline of processing in Embodiment 1;

FIG. 4 shows an example of an HTML document treated by a conventional device;

10 FIG. 5 shows an example of an HTML document treated by a device of the embodiment;

FIG. 6 shows a specific example of the contents of an input/output contents storing portion;

FIG. 7 shows a specific example of the contents of the input/output contents storing portion;

15 FIG. 8 shows an example of displaying an HTML document treated by the conventional device;

FIG. 9 shows an example of displaying another HTML document treated by the conventional device;

20 FIG. 10 shows an example of another HTML document treated by the device of the embodiment;

FIG. 11 shows a basic configuration of Embodiment 2; and

FIG. 12 shows a hardware configuration of another embodiment.

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DESCRIPTION OF THE PREFERRED EMBODIMENTS

One preferred embodiment according to the present

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invention will be described below with reference to accompanying drawings.

Embodiment 1

FIG. 1 is a block diagram showing a basic
5 configuration of a voice browser apparatus according to Embodiment 1.

In this figure, an HTML document obtaining portion
101 obtains a designated HTML document. An HTML
document storing portion 102 stores the HTML document
10 obtained by the HTML document obtaining portion 101. A
designation rule obtaining portion 103 obtains a rule
defining voice input/output contents designated in the
HTML document stored in the HTML document storing
portion 102. A designation rule storing portion 104
15 stores the designation rule obtained by the designation
rule obtaining portion 103.

An HTML document analysis portion 105 analyzes the
HTML document stored in the HTML document storing
portion 102 to fetch the contents of voice input/output
20 (contents to be voice-outputted, and candidates of
contents to be voice-inputted from a user), in
accordance with the rule stored in the designation rule
storing portion 104. An input/output contents storing
portion 106 stores the voice input/output contents
25 analyzed and fetched by the HTML document analysis
portion 105. A voice output portion 107 voice-
synthesizes and voice-outputs the voice output contents

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stored in the input/output contents storing portion 106, as required.

5 A voice input portion 108 accepts the voice input from the user and voice-recognizes the same. A browser control portion 109 checks the result of recognition of the input contents in the voice input portion 108 against the voice input candidates stored in the input/output contents storing portion 106 to control
10 obtaining portion 101 and analysis of the HTML document by the HTML document analysis portion 105.

FIG. 2 shows a hardware configuration of the voice browser apparatus of this embodiment. In this figure, a CPU 201 operates in accordance with a program for
15 achieving a procedure described later to control each portion of the device. A RAM 202 provides a memory area required for operations of the HTML document storing portion 102, the designation rule storing portion 104, the input/output contents storing portion
20 106 and the above described program. A disk device 203 stores a program for achieving a procedure described later.

25 A speaker 204 outputs voice data generated by the voice output portion 107. A microphone 205 inputs voice data that is processed by the voice input portion 108. A network interface 206 achieves communication via a network at the time when the HTML document

AS obtaining portion 101 obtains the HTML document through the network. A bus 207 connects the above described each portion.

5 ~~Processing procedure of the voice browser apparatus of this embodiment will be described below, referring to the flowchart in FIG. 3.~~

10 First, in Step S301, an initial HTML document is obtained. For this initial HTML document, any document such as a document predetermined by the voice browser apparatus, a document defined by the user and the most recently accessed document may be obtained. In any case, a URL of the source from which the initial HTML document is obtained is defined. The HTML document obtaining portion 101 sends a HTTP request via the network in accordance with this URL to obtain the initial HTML document, or obtains the initial HTML document from a file previously stored in the disk device in the apparatus. The obtained HTML document is stored in the HTML document storing portion 102 and a movement to Step S302 is made.

20 In Step S302, from the HTML document stored in the HTML document storing portion 102, data for designating a rule defining the voice input/output contents described in the document is obtained. In this embodiment, the rule is designated in accordance with the value of the attribute MODE of the <VB> tag in the HTML document, and this value is stored in the

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designation rule storing portion 104. The rule itself in accordance with the value is previously incorporated in the apparatus as a program of the HTML document analysis portion 105. For example, in the case where
5 the HTML document shown in FIG. 5 is processed, "H" is stored in the designation rule storing portion 104. If there is no <VB> tag in the HTML document, "L" is stored in the designation rule storing portion 104. Then, a movement to Step S303 is made.

10 The rule used in this embodiment will now be described. In this embodiment, the rule in the case where the value for the designation rule storing portion 104 is "H" is as follows. Initial output contents shall be the value of the OUTPUT attribute of
15 the <VB> tag and input candidates that will be described subsequently. The input candidates shall be respective indexes surrounded by the <H> tag in the HTML document. When a statement included in the input candidate is inputted, the following processing is performed. First, next output contents shall
20 constitute the text ranging from the selected index to the next <H> tag or to the end of the document. And the input candidate shall constitute an anchor in the same range (text in the range surrounded by the <A>
25 tag). When a statement included in the input candidate is inputted, the target to which it is linked is defined as a new object of browsing to perform similar

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processing.

On the other hand, in this embodiment, the rule in the case where the value for the designation rule storing portion 104 is "L" is a rule to perform the processing procedure described as a prior art. That is, output contents shall be the text ranging from the head to the end of the HTML document that is an object of browsing. However, if URL indicates some midpoint in the HTML document, the output contents shall cover the range therefrom, and if there is a <HR> tag at some midpoint, the output contents shall cover the range ending with the tag. The input candidate shall constitute an anchor in the same range. When a statement included in the input candidate is inputted, the target to which it is linked is defined as a new object of browsing to perform similar processing.

In Step S303, in accordance with the rule appropriate of the value stored in the designation rule storing portion 104, the HTML document stored in the HTML document storing portion 102 is analyzed to fetch the contents of voice input/output and stores the same in the input/output storing portion 106. Then, a movement to Step S304 is made.

FIG. 6 shows an example of the contents of the input/output contents storing portion 106 in this embodiment. An area 601 stores text that constitutes voice output contents. An area 602 stores input

candidates and data for defining respective processing. In FIG. 6, data for each input candidate is shown with one line. In each line, an input candidate is stored in a column 603. The URL shown by the HTML page that represents an object of processing after the candidate is inputted is stored in a column 604. The pattern of the index of the front-end to be subjected to processing next is stored in a column 605 in the case where the designation rule is that of "H".

10 In Step S303, if the value stored in the designation rule storing portion 104 is H, processing is varied depending on whether a movement is made from Step S302 or from Step S307.

15 In the former case, the value of the OUTPUT attribute of the <VB> tag, and the input candidate that will be described subsequently is stored in the area 601 of the input/output contents storing portion 106. Also, each index surrounded by the <H> tag in the HTML document is stored in the column 603 as the input candidate. And, the URL of the HTML document currently under processing is stored in the column 604 for each index. In addition, the pattern including the tag of each index is stored in the column 605.

25 In the latter case, the pattern of the column 605 for the candidate selected in step S306 is sought out from the HTML document stored in the HTML document storing portion 102, and the text ranging therefrom to

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the next <H> tag or to the end of the document is stored in the area 601 of the input/output contents storing portion 106. Then, the anchor existing in the same range is defined as the input candidate, and the URL of the target to which it is linked is stored in the column 604 for each candidate. The column 605 shall be empty.

On the other hand, if the value stored in the designation rule storing portion 104 is "L", text ranging from the head to the end of the HTML document is stored in the area 601 as voice output contents. However, if the URL indicates some midpoint of the HTML document, the range shall start therefrom, and if there is a <HR> tag at some midpoint, the range shall end with the tag. Then, the input candidate is defined as the anchor in the same range, and the URL of the target to which it is linked is stored in the column 604 for each candidate. The column 605 shall be empty. FIG. 6 shows a state of the input/output contents storing portion 106 when the HTML shown in FIG. 5 is processed.

In Step S304, the text stored as output contents in the area 601 of the input/output contents storing portion 106 is voice-synthesized and converted into voice data, and is outputted from the speaker 204. Then, a movement to Step S306 is made.

In Step S305, if voice input of specific level or greater in the microphone 205 is continued for a

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specific time period or longer, the voice data is voice-recognized. If the voice recognition is successful, then a movement to Step S306 is made. If no voice input is made, or recognition is unsuccessful, then Step S305 is repeated.

In Step S306, the result of the voice recognition in step S305 is compared with the input candidates stored in the input/output contents storing portion 106. If there is an input candidate matching the result, a movement to Step S307 is made. If there is no candidate matching the result, a return to step S305 is made.

In Step S307, examination on whether there is data of the index pattern of the column 605 in the input candidates selected in Step S306 is performed, and if the data exists therein, a return to Step S303 is made to perform processing of fetching such data as well as data thereafter. If the data does not exist, a movement to Step S308 is made.

In Step S308, an HTML document shown by the URL of the input candidate for which matching has been obtained in step S306 is newly obtained and is stored in the HTML document storing portion 102. Then, a return to Step S302 is made.

The HTML document of FIG. 5 is stored in the HTML document storing portion 102, and if "Italian" is inputted when the input/output contents storing portion

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106 is in the state shown in FIG. 6, the input/output content storing portion 106 newly enters a state as shown in FIG. 7. Thus, the input/output after the HTML document in FIG. 5 is stored in the HTML document storing portion 102 is as follows.

Output: Please select a genre of shops, and then select a shop. French. Italian.

Input: Italian

Output: Italian. vv. □□.

Input: vv

Output:

The input/output in the case where the HTML document in FIG. 4 is initially stored in the HTML document storing portion 102 is as follows.

Output: Please select a genre of shops from the following. French. Italian.

Input: Italian

Output: Italian. Please select a shop. vv. □□.

Input: vv

Output:

The example of displaying the HTML document in FIG. 4 with a normal browser is shown in FIG. 8, and the example of displaying the HTML document in FIG. 5 with a normal browser is shown in FIG. 9. In this way, use of the voice browser apparatus of this embodiment enables a plurality of descriptions such that contents for achieving similar voice interaction are displayed

On the other hand, the input/output in the case where the HTML document in FIG. 10 is initially stored in the HTML document storing portion 102 is as follows.

French. OO. AA. Italian. ∇∇. □□.

Output: . . .

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In the above described Embodiment 1, the case where the rule for determining input/output contents is designated in the contents has been described, but it is not limited thereto, and the user may designate the rule. Also, it is possible to make both designation in contents and designation by the user to be acceptable and give a higher priority to any one of them.

FIG. 11 is a block diagram showing a basic configuration of a device according to Embodiment 2. In this figure, portions of 101 to 103 and 105 to 109 are similar to their counterparts in FIG. 1. Portions that make FIG. 11 distinguished from FIG. 1 will be

described.

A user rule storing portion 1101 stores a rule defined by the user. An analysis rule decision portion 1102 decides which of the designation rule obtained by the designation rule obtaining portion 103 and the user rule stored in the user rule storing portion 1101 is given a higher priority. An analysis rule storing portion 1103 stores the analysis rule determined by the analysis rule decision portion 1102. And, the HTML document analysis portion 105 analyzes the HTML document stored in the HTML document storing portion 102 to fetch the contents of voice input/output, in accordance with the rule stored in the analysis rule storing portion 1103.

In this embodiment, there is the problem of which of the designation rule of contents and the user rule is given a higher priority, but any one of them may be given a higher priority on every occasion, for example. Also, the user may be allowed to determine which of them is given a higher priority. Alternatively, it is also possible to employ the user rule when there exists no tag for designating the rule in the HTML document, and to give a higher priority to the rule of making designation by the HTML document when a tag exists.

Other Embodiments

In the above described embodiments, the case where the user rule remains the same irrespective of HTML

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documents has been described, but the present invention is not limited thereto, and the user rule may be changed for each HTML document. If a specific command (for example, "list mode") is inputted after the HTML document is processed and voice-outputted, the user rule stored in the user rule storing portion 1101 may be changed.

In the above described embodiments, the case where when the user rule is changed, the result of the change takes effect from the next interaction has been described, but the present invention is not limited thereto, and the result may be made to take effect beginning with the object HTML document at the time of changing the user rule. For this purpose, processing may be performed again beginning with processing of analyzing the HTML document if the contents of the user rule storing portion 1101 are changed.

In the above described embodiments, the case where the rule directly designated by the user is defined as a user rule, but the present invention is not limited thereto, and it is also possible to store in advance the rule to be applied for each HTML document and apply the stored rule each time the HTML document is processed. This can be achieved by storing in advance a table in which the URL of the HTML document is corresponded to the rule to be applied, using the URL to search the table each time the HTML document is

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obtained, and having the corresponding rule stored in the user rule storing portion 1101 if such a URL is stored in the table.

5 For example, the user can make a predetermination on whether a genre is specified before the selection of a shop, or a shop is selected directly, for the HTML document in FIG. 5.

10 In the above described embodiments, the case where input/output of voice is performed using the speaker and microphone connected directly to the apparatus has been described, but the present invention is not limited thereto, and other input/output devices may be used. For example, a telephone machine that is connected to the apparatus via a telephone line may be
15 used.

FIG. 12 shows a hardware configuration of an information presentation apparatus of this embodiment in the case of using a telephone machine. In this figure, devices of 201 to 203, and 206 and 207 are
20 similar to their counterparts in FIG. 2. Reference numeral 1201 denotes a telephone line interface, and it sends voice data generated by the voice output portion 107 to an external telephone machine via a telephone line, and receives voice data to be processed by the
25 voice input portion 108 from the external telephone machine via the telephone line.

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In the above described embodiments, the case where

every input/output for the voice browser apparatus is performed using voice, but the present invention is not limited thereto, and inputting means other than voice may be used in part. For example, the number of the input candidate may be inputted with key strokes instead of voice-inputting the input candidate.

For example, in the case of the above described configuration in which the telephone machine is used, the number is inputted through the dial button of the telephone machine, and the tone thereof is received, whereby the number input can be accepted. As for how to add the number, there is, for example, a method in which the number is added in ascending order of appearance of input candidates in the HTML document, with 1 being the first. Also, for this purpose, the number may be outputted along with the input candidate. For example, when the input/output content storing portion 106 is in the state of FIG. 6, "Please select a genre of shops, and then select a shop. First, French. Second, Italian." may be outputted.

In the above described embodiments, the case where as a rule for defining voice input/output contents, two rules, namely the rule of reading indexes and the rule of reading the text ending with the <HR> tag are switched to each other has been described, but the present invention is not limited thereto, and various rules may be defined. For example, the rule for

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a tag to constitute the endpoint of output may be designated in the HTML document. For example, it may be designated as the value of the ENDTAG attribute of the <VB> tag.

5 The HTML document is targeted in the above described embodiments, but the present invention is not limited thereto, and documents written in markup language with HTML partially extended/changed or other markup languages may be targeted.

10 In the above described embodiments, the case where recognition statements of voice recognition are prepared in advance has been described, but the present invention is not limited thereto, and the statement may be created from input candidates.

15 In the above described embodiments, the case where voice input is accepted after the end of voice output has been described, but the present invention is not limited thereto, and voice input may be accepted midway through voice output.

20 In the above described embodiments, a program required for operations is stored in the disk device has been described, but the present invention is not limited thereto, and it may be achieved using any storage medium. Also, it may be achieved using a
25 circuit operating in a similar way.

According to the embodiments described above, a plurality of rules for defining voice output contents

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and input candidates is prepared from documents written in predetermined markup language, and the creator of documents or the user can designate which of the rules is to be used, thus making it possible to change voice
5 input/output contents easily without changing the content part of the document.

Furthermore, as long as the feature of the above described embodiments can be achieved, the present invention may be applied to a system comprised of a plurality of apparatuses (a computer main body, an interface apparatus, a display, etc.), or may be applied to equipment comprised of a single apparatus.

Also, those implemented by supplying the computer in an apparatus or a system connected to various kinds
15 of devices with a program code of software for achieving the features of the aforesaid embodiments, and operating the above described various kinds of devices by the computer (or CPU and MPU) of the system or the apparatus, in accordance with the supplied
20 program, for the purpose of operating the various kinds of devices so that the features of the aforesaid embodiments are achieved are also included in the scope of the present invention. Also, in this case, the program code itself read from the storage medium
25 achieves the features of the aforesaid embodiments, and the program code itself and means for supplying the program code to the computer, for example the storage

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medium storing the program code therein constitute the present invention.

As for storage media for supplying the program code, for example, a floppy disk, a hard disk, an
5 optical disk, a magneto-optic disk, a CD-ROM, a CD-R, a magnetic tape, a nonvolatile memory card and a ROM may be used.

Also, needless to say, not only when the features of the aforesaid embodiments are achieved by executing
10 the program code read out by the computer, but also when the features of the aforesaid embodiments are achieved by performing cooperative work with the OS (operating system) operating on the computer or other application software, based on instructions of the
15 program code, the program code is included in the scope of the present invention.

Furthermore, needless to say, the case where after the program code read from the storage medium is written in a memory provided in the feature expansion
20 board inserted in the computer or the feature expansion unit connected to the computer, the CPU or the like provided in the feature expansion board or the feature expansion unit performs part or all of actual processing, based on instructions of the program code,
25 and the features of the aforesaid embodiments are achieved by the processing is also included in the scope of the present invention.

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5 Although the present invention has been described
in its preferred form with a certain degree of
particularity, many apparently widely different
embodiments of the invention can be made without
departing from the spirit and the scope thereof. It is
0 to be understood that the invention is not limited to
the specific embodiments thereof except as defined in
the appended claims.